

STEP 3

PROVIDE ADDITIONAL COMMENTS optional

STEP 4

ENCLOSE RETURN FORM WITH MERCHANDISE IN WELL-SEALED BOX. MAIL TO ADDRESS, BELOW.

Little Dreamer OÜ
ATTN: Returns
Meeliku 24/4-130
13915 Tallinn, Estonia

RETURN POLICY

DATE OF UPDATE	04.06.2019
VERSION NO.	0.0.1



Thank you for your business.

Not satisfied with your purchase? We're here to help.

Following are the terms and conditions that constitute our Return Policy.

RETURNS

- Returns must be initiated within 14 days from the date you received your purchase.
- Items must be in their original state and condition and in the original packaging.
- Include any invoice, packing slip, or proof of purchase.
- Please allow 14 business days for the processing of returned items.

REFUNDS

- Customers will be notified via email upon receipt of returned item.
- Once the returned items are checked you will receive an additional email regarding the status of the return.
- Upon receiving the returned goods, the online store shall return to the purchaser, immediately but no later than after 14 days, all of the payments received from the purchaser based on the contract.
- If the buyer has clearly chosen a different form of shipment than the cheapest usual form of shipment offered by the online store, the store is not required to compensate the cost exceeding the usual shipping cost.

SHIPPING AND HANDLING CHARGES

- Shipping costs for returned items are the responsibility of the customer and are non-refundable.

EXCHANGES

- To avoid disappointment, we advise that you place a new order for any items you wish to exchange for and request a refund for your return, as the items you want may sell out in the time it takes for us to receive your return. We are not able to hold items and cannot guarantee their availability prior to receiving your return.

ADDITIONAL INFORMATION

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